

# APPLICATION FOR INTERNET SERVICES (ADSL)

## CONTACT DETAILS

Name

Company Name

Physical Address

No

Street

Suburb

State

Postcode

Postal Address

Phone

Work

Fax

Mobile

After Hours

ABN

ACN/ARBN

## ADSL – SHAPED PLANS

please **tick** preferred plan and **circle** required setup fee (for new connections) or churn option (for applicants changing to CBIT Internet from an ADSL service provider)

Tick	Plan Name	Speed Kbps	Quota reduced to 64Kbps after shaped limit	Setup Fee Only applicable for new connections	Churn Fee Only applicable for existing A DSL connections	Access Fee (Monthly fee)
		Download / Upload	Shaped	Once off connection	Once off	6-Month Contract
<input type="checkbox"/>	Pool 256	256Kb / 64Kb	5GB	\$135	\$55	\$40
<input type="checkbox"/>	Pool 512	512Kb / 128Kb	5GB	\$135	\$55	\$55
<input type="checkbox"/>	Pool 1500	1523Kb / 256Kb	5GB	\$135	\$55	\$80
<input type="checkbox"/>	Lake 256	256Kb / 64Kb	15GB	\$135	\$55	\$50
<input type="checkbox"/>	Lake 512	512Kb / 128Kb	15GB	\$135	\$55	\$65
<input type="checkbox"/>	Lake 1500	1523Kb / 256Kb	15GB	\$135	\$55	\$90
<input type="checkbox"/>	Flood 256	256Kb / 64Kb	30GB	\$135	\$55	\$65
<input type="checkbox"/>	Flood 512	512Kb / 128Kb	30GB	\$135	\$55	\$80
<input type="checkbox"/>	Flood 1500	1523Kb / 256Kb	30GB	\$135	\$55	\$110

## ADDITIONAL SERVICES & INFO

<input type="checkbox"/>	Change of plan - \$55.00 (once off fee)
<input type="checkbox"/>	Cancellation fees within the six-month contract period - \$100.00 (once off fee)
<input type="checkbox"/>	Static IP Address - \$5 (monthly fee)

### Special requests

(eg 512Kbps symmetrical link? - price on application)

PLEASE INITIAL HERE \_\_\_\_\_ AND COMPLETE PAGE 2

**APPLICATION FOR  
 INTERNET SERVICES  
 (ADSL)**

**CONNECTION DETAILS  
 PREFERRED USERNAME & PROPOSED ADSL NUMBER (TELSTRA LINE ONLY)**

**Username:** \_\_\_\_\_ **@cbit.your-dsl.net**      **Password:** \_\_\_\_\_

**Email Address will be 'username'@cbit.net.au**

**Proposed ADSL Phone Number:** \_\_\_\_\_

**This number currently connected to another ADSL provider**      **YES / NO**  
 (Please circle)

**Note:** Proposed phone line must be a Telstra line, check with CBIT Internet to confirm ADSL availability in your area. DSL transfer form is also required if you are changing from another ADSL provider and your existing ISP will need to be a participant in Telstra's fast churn process.

**All plans have the following payment options and conditions**

1. Prepaid monthly via credit card, any excess usage is charged at the beginning of the following month; or
2. Invoiced 3-months in advanced upon connection and 3-monthly thereafter
3. Incur a \$5 late fee if payment is overdue

**CREDIT CARD  
 PAYMENT OPTION 1**

I give permission for CBIT Pty Ltd to automatically debit my nominated Credit Card each month until further notice for:

- The cost of the selected plan chosen; and
- The cost of any additional usage where applicable.

Visa     MasterCard     AMEX (3% fee applies)   

**Card Holder Name:** \_\_\_\_\_      **Expiry Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_

**SIGNATURE:** \_\_\_\_\_      **DATE:** \_\_\_\_/\_\_\_\_/\_\_\_\_

**INVOICED ACCOUNT  
 PAYMENT OPTION 2**

Please send an invoice for the cost of the selected plan and the cost of any additional usage to the postal address specified above. **Connection cost and the first 3 months (of your selected plan) payment must be paid in advance.** Additional data usage (where applicable) will be invoiced separately.

By submission of this application I hereby agree that I understand and accept the "Terms and Conditions" I have read and understand the details and conditions of the selected plan

**SIGNATURE:** \_\_\_\_\_      **DATE:** \_\_\_\_/\_\_\_\_/\_\_\_\_

**PLEASE COMPLETE AND FAX BACK TO 02 6162 1444**

**DSL CHURN AUTHORISATION FORM**  
 (Required only if churning DSL connection from existing provider)

**1. WHAT HAPPENS WHEN YOU SIGN THIS FORM?**

By completing and signing this form, you are agreeing to transfer your DSL service from your current supplier to CBIT Internet

**2. YOUR DETAILS**

Title	First Name	Surname

**3. ADDRESS WHERE YOUR DSL SERVICE IS SUPPLIED TO**

Unit Number	Street Number	Street Name
Suburb		State
		Postcode

**3. BILLING ADDRESS (IF DIFFERENT TO THE ABOVE ADDRESS)**

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**4. PHONE NUMBER THE DSL SERVICE YOU WANT TRANSFERRED IS CONNECTED TO:**

(Please list all service numbers which have DSL at this address that you want transferred)

Area Code ( )	Area Code ( )
Area Code ( )	Area Code ( )

**5. NAME OF YOUR CURRENT DSL SERVICE SUPPLIER (OPTIONAL)**

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**6. ACKNOWLEDGEMENT:**

By signing this form, you agree as follows:

- you are the account holder of the DSL service(s) listed above, or are authorised by the account holder to transfer this service to CBIT Internet;
- the information provided in this form is true and correct;
- you have read and understood the terms of this transfer and the "privacy" section below;
- you understand that it is your responsibility to check the terms of your contract with your current DSL supplier to determine if there will be any consequences under that contract as a result of this transfer (such as an early termination payment).
- I have read and agree to all the terms and conditions in sections 3 to 5.

Signature	Today's Date	Day time contact number
	/ / 20	

**PLEASE INITIAL HERE \_\_\_\_\_ AND AGAIN ON PAGE 2**

## 7. TERMS OF THIS TRANSFER

- The terms of this transfer are:
- CBIT Internet will supply your DSL service from the date the transfer takes effect (we will notify you when that happens);
- You will pay CBIT Internet for all charges associated with the service from the date this transfer takes effect;
- You will still be responsible to your current DSL supplier for any charges incurred and/or billed up to the date the transfer takes effect;
- CBIT Internet may refuse or cancel your service on the basis of its credit assessment of you;
- After the transfer, you may not be able to receive certain benefits you currently receive from your DSL supplier (eg discounts or specific product enhancements);
- You authorise CBIT Internet to act on your behalf to transfer your DSL service;
- If you require ongoing technical support for your DSL modem you will need to contact us to check whether we can provide that support;
- Your DSL service will remain active with your current DSL supplier until the transfer takes place;
- You will need to contact your current DSL supplier about any faults with your DSL service until this transfer takes place; and
- You may experience an outage in your DSL service of up to [4] hours whilst the transfer takes place.

## 8. PRIVACY

You consent to CBIT Internet:

- (a) obtaining a consumer credit report and/or information about your commercial activities and commercial creditworthiness from a credit reporting agency or any other business that reports on commercial creditworthiness; and
- (b) obtaining credit information about you from other credit providers to assess your application for commercial credit, assess the status of any account you have with CBIT Internet (not just the account to which this application applies) or to collect overdue payments from you;
- (c) disclosing credit information about you, including:
  - permitted identification details; the fact that you have applied to obtain CBIT Internet services and the credit terms (if any) of those services;
  - information in your application;
  - the fact that in CBIT Internet's opinion you have committed a serious credit infringement (if applicable);
  - information relating to the conduct of your account, such as that payments are overdue, cheques of more than \$100 that have been dishonoured when presented more than once or that payments are no longer overdue from you, to:
    - (i) credit reporting agencies for the purpose of obtaining a consumer credit report about you, creating a credit information file or including information in credit information file maintained by the credit reporter; and
    - (ii) credit providers named in a credit report, for the purpose of assessing this application for commercial credit, notifying other credit providers named of a default by you, exchanging information as to the status of your account where you are in default with other credit providers or to assess your creditworthiness; or
    - (iii) collection agents if your account is overdue, for the purpose of recovering overdue moneys. CBIT Internet requires its collection agents to treat information passed on to them in a confidential manner in order to protect the privacy of the customers concerned;
- (d) using any personal information in your application form to provide, administer and maintain the services sought to be provided by CBIT Internet, prepare accounts for those services and for targeted direct or indirect marketing of other CBIT Internet products; and
- (e) disclosing any personal information in your application form to outsourcing entities engaged by CBIT Internet to perform the functions above.

You also consent to your current DSL supplier disclosing credit and personal information relating to your service accounts with that supplier and service numbers to CBIT Internet to effect the transfer to CBIT Internet.

You can access and request correction of any credit information about you or any personal information relating to you held by CBIT Internet. Please contact CBIT Accounts to obtain access to that information.

## 9. OTHER INFORMATION

- You can contact CBIT Internet by phoning 02 6162 1555 if you have any questions or complaints about this transfer.
- CBIT Internet will notify you that the transfer of your DSL service has been completed within 10 working days of the transfer taking place.

**PLEASE INITIAL HERE \_\_\_\_\_**